



April 15, 2021

The Honorable Kirsten E. Gillibrand
United States Senator
Washington, DC 20510-3203

Dear Senator Gillibrand:

This responds to your April 1 inquiry on behalf of Mr. George D. McHugh, Town Supervisor, Town of Coeymans, regarding the Post Office in that community.

I appreciate your interest in assisting Mr. McHugh with his concerns. The U.S. Postal Service makes every effort to provide our customers with convenient, affordable delivery services. To accomplish this goal, the method of delivery must support the efficient distribution of mail. As you know, the Postal Service is unique among federal agencies in that we do not receive tax dollars through the Congressional appropriations process to fund our regular operations. Rather, the Postal Service relies on the sale of our products and services to cover operating expenses. Our goal is to continue to provide affordable, high-quality mail service to everyone in America—today and well into the future.

Albany District officials report that there are currently no plans to change operations at the Coeymans Post Office. We also contacted Ravena Postmaster Diane Degonzague, who oversees operations at the Coeymans Post Office. She advises that while retail service is available from 7:30 a.m. to 11:30 a.m. Monday through Friday, and 7:30 a.m. to 10:15 a.m. on Saturday, Post Office Boxes are accessible from 7:30 a.m. to 6:00 p.m. Monday through Friday. Furthermore, we were assured that all maintenance issues are addressed appropriately.

Regarding Mr. McHugh's concerns about parking availability at the Coeymans Post Office, we share his desire for better parking facilities at the facility. Unfortunately, limited parking at that office is a problem shared with a large number of other Post Offices and businesses located in downtown and commercial areas throughout the country. While these locations offer convenience for our customers, they are also more congested than other sites. As such, we can only offer limited street parking at the Coeymans Post Office.

Lastly, as noted in Mr. McHugh's correspondence, the Ravena Post Office is approximately one mile away from the Coeymans facility. As such, Coeymans residents may wish to rent a Post Office Box at the Ravena Post Office. If Mr. McHugh has any further questions or concerns, Postmaster Degonzague would be pleased to assist him and may be contacted at (518) 756-2084. Alternatively, he may contact the Albany District Consumer and Industry Contact office at (518) 452-2218. District officials have administrative responsibility over postal operations in the area and ensure that local Post Offices are meeting national standards.

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Thank you for writing. Please let me know if I can be of assistance in other postal matters.

Sincerely,

A handwritten signature in blue ink that reads "Scott R. Slusher". The signature is written in a cursive style with a large, looping initial "S".

Scott R. Slusher
Manager, Government Liaison